

THE FLORIDA MESSENGER

Official newsletter of Phoenix House Florida



A Message from the CEO

As we face a time of unprecedented health challenges in our communities, I want to ensure you that Phoenix House Florida is dedicated to continuing our mission of healing individuals, families and communities challenged by substance use disorders and related mental health conditions.

Our top priority is for our patients, families, loved ones and staff to be safe from the spread of the Coronavirus (COVID-19). The guidelines we follow are provided by the Centers for Disease Control and Prevention (CDC) and the Florida Department of Health and will be followed at both of our locations in Brandon and Citra.

We are taking proactive steps to maintain a safe and healthy workplace and adopt practices protecting the health of our patients and employees.

We have suspended admissions to our residential program. We plan to offer admission again.

We will begin telehealth at our Outpatient programs in Brandon starting this week. Please follow our website for continuous updates.

Thank you for your continued support of Phoenix House Florida and stay healthy!

Maria Alvarez, President & CEO

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SUPPORT DURING DIFFICULT TIMES

COVID-19

As a leading provider of behavioral health services, Phoenix House Florida has taken and will continue to take, steps to prevent the spread of the coronavirus (COVID-19). Our top priority is keeping our patients and employees healthy and safe.

The guidelines we follow are provided by the Centers for Disease Control and Prevention (CDC) and the Florida Department of Health and will be followed at both of our locations in Brandon and Citra. These guidelines represent steps we can all take to reduce risk for ourselves and each other. We have provided alcohol-based hand sanitizers, cleaning sprays and wipes throughout our facilities, to clean and disinfect frequently touched objects and surfaces. In addition, deep professional cleaning of our facilities are taking place on a regular basis.

To ensure the continuity of services for our patients, we are constantly monitoring the prevalence of this virus in and around our communities and implementing precautions that will help keep our facilities as safe and healthy as possible. Therefore, we have suspended visitation of any kind including family, loved ones and any other outside visitors at both locations in Brandon and Citra until further notice.

At our Outpatient programs in Brandon we will continue to serve our current patients and accept new patients by offering telemedicine beginning this week.

At our residential program in Citra we are suspending admissions effective immediately to further ensure the safety of current patients, as well as our staff at this location. We will continue to evaluate the situation.

We are committed to protecting our patients, families, partners, employees and the community overall to fulfill our mission of healing individuals, families, and communities challenged by substance use disorders and related mental health conditions. We will continue to monitor the situation closely and share updates with you as they develop on our company website.

Please stay safe and protect your health!

Company Spotlight

WE ARE PROUD TO OFFER SO MANY INSURANCE CHOICES



**WORKING
TOGETHER**

**To heal individuals,
families and
communities.**

INSURANCE OPTIONS

Our experienced staff is skilled at working with all types of insurance providers to help you access the treatment you need. Phoenix House Florida is an in-network provider for most major insurance carriers, including those listed below.



*Insurance plans are for residential and outpatient treatment.

Staff Spotlight

ERIC TAYLOR, ADMISSIONS SPECIALIST

Eric was born in Gainesville, Florida and grew up in Hawthorne. He graduated from Hawthorne High School and attended Santa Fe College. Currently living in Gainesville, Eric enjoys camping and swimming, renaissance festivals, and playing Magic. He also does community outreach at Grace Marketplace (homeless resource center) in Gainesville. Eric stated his interest in the field was because "I have a Twin sister who is also in the field of recovery/rehabilitation who got me started in the field."

We are proud to have selected Eric as our Citra employee of the month! Eric started with Phoenix House Florida over 2 years ago and worked his way up from Behavioral Technician to Admissions. He always has a smile on his face and is ready to help in any way possible. Eric routinely chips in to help during roll calls, special events, other team or facility functions, all while still getting the job done in admissions. He is a true asset to Citra and the organization. Way to Go Eric Taylor!



"I work at Phoenix House Florida because everyone deserves a second chance."

GO ONLINE TO APPLY OR FIND OUT MORE:
[HTTPS://WWW.PHOENIXFL.ORG/CAREERS](https://www.phoenixfl.org/careers)

We're hiring!

Brandon Outpatient

- Licensed Counselor (Per Diem)
- Patient Services Representative
- Revenue Cycle Manager

Citra Residential

- Clinical Technician (FT)
- Clinical Technician (Per Diem)
- Licensed Practical Nurse (FT)



National Drug & Alcohol Facts Week

SHATTER THE MYTHS

In its 10th year, National Drug and Alcohol Facts Week® (NDAFW) is a health observance week for teens that aims to SHATTER THE MYTHS® about drug and alcohol use.



NDAFW® links students with scientists and other experts to counteract the myths about drugs and alcohol that teens get from the internet, social media, TV, movies, music, or from friends. It was launched in 2010 by scientists at the National Institute on Drug Abuse (NIDA) to stimulate educational events in communities so teens can learn what science has taught us about drug use and addiction. The National Institute of Alcohol Abuse and Alcoholism became a partner in 2016, and alcohol has been added as a topic area for the week. NIDA and NIAAA are part of the National Institutes of Health. Our outreach has grown considerably in the past ten years, reaching countries all over the world.

NDAFW® is an opportunity for teens, scientists and other experts to come together to discuss how drugs affect the brain, body, and behaviors, in community and school events all over America.

For more information on National Drug and Alcohol Facts Week® visit the Web site: teens.drugabuse.gov/national-drug-facts-week, email us at drugfacts@nida.nih.gov, or call 301-443-1124.

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